



INFORMATION TECHNOLOGY

Helpdesk Support
C25590HD (15 CREDITS)

Name:	
Student ID:	
HCC Gmail:	
Advisor:	



Program Description

The Information Technology program at HCC is aligned with the needs of business and industry. The curriculum is designed to meet expectations of the job market and to produce graduates with the skills and credentials in the highest demand.

Check below if RISE benchmarks met

RISE Placement Measures							
HS GPA	ACT SCORE	SAT SCORE	OLD DEVED	MAT CREDIT	ENG CREDIT	RISE TEST	OTHER TEST

If RISE benchmarks not met, mark courses needed

Transition Level Co-requisite Courses (As Needed)											
ENG 002	MAT 003		ENG 011		MAT 010	OR	MAT 043	OR	MAT 052	OR	MAT 071

Fall I

Course Prefix	Course Title	Requisites	Course Notes	Credits	When offered			Semester/Year Course Taken	Grade
					Fall	Spring	Summer		
CIS 110	Introduction to Computers	<i>RISE Rules Apply^</i>		3	✓	✓	✓		
CTI 120	Network & Sec Foundations	<i>None</i>		3	✓				
CTS 155	Tech Support Functions	<i>None</i>		3	✓				
Semester Totals:				9					GPA:

Spring I

Course Prefix	Course Title	Requisites	Course Notes	Credits	When offered			Semester/Year Course Taken	Grade
					Fall	Spring	Summer		
CTS 120	Hardware/Software Support	<i>None</i>		3		✓			
NOS 130	Windows Single User	<i>None</i>		3		✓			
Semester Totals:				6					GPA:
Program Totals:				15					overall GPA:

CTE CERTIFICATES ARE SPECIALIZED AND CAN BE COMPLETED IN UNDER TWO YEARS

The Information Technology certificate curriculum prepares students for specialized employment in the technology sector. Course work includes topics such as basic hardware of a personal computer, including installation, operations and interactions with software.



^RISE rules require that developmental English credit is awarded before taking certain courses. Developmental English credit is earned for these: DRE 098, ENG 011, or ENG 002 with a grade of P1.