



**FOR IMMEDIATE RELEASE:  
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## **HCC Partners with Halifax County Convention & Visitors Bureau, Economic Development to Offer Customer Service Training**

**WELDON** - Halifax Community College (HCC) is proud to announce a new partnership with the Halifax County Convention and Visitor's Bureau (CVB) and Halifax County Economic Development (HCED). Through this partnership, residents can take an Employability Skills and Customer Service training class.

The 16-hour, two-week course is offered free-of-charge, thanks to a generous sponsorship by the Halifax County CVB. The class will cover such topics as effective communication, local attractions, encouraging repeat visitation, conflict management, anger management, problem-solving, teamwork, attitude, and self-esteem.

Upon successful completion of the course, each individual will receive an Employability Skills and Customer Service Certificate. This certificate is also the first step toward the credit hours necessary to qualify for the National Career Readiness Certificate. The credential is used as a verification of skills in applied math, workplace documents and graphic literacy. Ideally, the Employability Skills and Customer Service Course will lead to employment and career advancement opportunities for graduates of the certificate course.

The classes will be meet Monday through Thursday, from 1 p.m. until 3 p.m. at the Halifax County CVB. The first class will begin on Monday, March 11, and the course will conclude on March 21.

For more information, contact Jerry Edmonds at 252-536-6376 or [jedmonds080@halifaxcc.edu](mailto:jedmonds080@halifaxcc.edu).

### **Halifax Community College's Mission**

Halifax Community College strives to meet the diverse needs of our community by providing high-quality, accessible and affordable education and services for a rapidly changing and globally competitive marketplace.

**Media Contact:** Molly Rushing Wallace, Director of Public Relations and Marketing,  
[mwallace786@halifaxcc.edu](mailto:mwallace786@halifaxcc.edu), 252-538-4319