

HCC 2010 Employer Satisfaction Survey

How would you rate the following of HCC graduates employed by your company?

| | ANSWER OPTIONS | VERY SATISFIED | SATISFIED | DISSATISFIED | VERY DISSATISFIED | DON'T KNOW | Response Count | PERCENT Very Satisfied /Satisfied |
|----|-------------------------------------|---------------------------|------------------|---------------------|------------------------------|-----------------------|---------------------------|--|
| 1 | Specific job-related knowledge | 31 | 19 | 0 | 1 | 1 | 52 | 96.2% |
| 2 | Specific job-related skills | 30 | 18 | 2 | 1 | 1 | 52 | 92.3% |
| 3 | Oral communication skills | 28 | 21 | 1 | 1 | 0 | 51 | 96.1% |
| 4 | Written communication skills | 24 | 24 | 1 | 1 | 2 | 52 | 92.3% |
| 5 | Problem solving skills | 28 | 20 | 3 | 1 | 0 | 52 | 92.3% |
| 6 | Organization and Planning | 26 | 20 | 4 | 0 | 2 | 52 | 88.5% |
| 7 | Quality of work | 34 | 16 | 0 | 1 | 0 | 51 | 98% |
| 8 | Overall job Preparation | 30 | 20 | 1 | 0 | 1 | 52 | 96.2% |
| 9 | Basic computer skills | 33 | 14 | 1 | 0 | 4 | 52 | 90.4% |
| 10 | Teamwork skills | 36 | 14 | 1 | 1 | 0 | 52 | 96.2% |
| 11 | Time management skills | 30 | 17 | 4 | 1 | 0 | 52 | 90.4% |
| 12 | Adaptability and Flexibility | 33 | 17 | 0 | 1 | 1 | 52 | 96.2% |
| 13 | Overall satisfaction with graduates | 38 | 13 | 0 | 0 | 0 | 51 | 100% |
| 14 | Other (please specify) | | | | | | 1 | |
| | <i>Answered question</i> | | | | | | 52 | |
| | <i>Skipped question</i> | | | | | | 0 | |

HCC 2010 Employer Satisfaction Survey – Comments by Employers

1. Lagolia P. has excellent teamwork skills and job-related knowledge and skills. She is always willing to take on tasks and will move on to the next project without being prompted. However, she is weak in the areas of time management and organizational skills.
2. Opportunities for improvement with critical thinking and organizational skills. Greater clinical exposure would enhance job related skills.
3. "We have S.H. and S.G. as RN's in our dept who are graduates of HCC. These nurses had on hire & currently excellent clinical skills & were well prepared for the duties in my unit.
4. The biggest concern we have as an agency is that the state and federal laws don't allow a very thorough background investigation at the school. The law enforcement agencies do not do a thorough back ground investigation. Students with criminal background tarnish the perception of the school's quality.
5. This graduate is very unprofessional. She constantly exemplifies a negative and confrontational behavior that leads me to believe that she has no people skills and if the opportunity comes I will be releasing her from her job.
6. Every job she has been asked to do willingly with interest and very interested. Never complains. Been a pleasure to have her.
7. "Mr. Vaughan is a very good worker. He acquired the skills needed as a welder and by him taking the program at HCC; he has become a quick learner for other welding related task on the jobsite. Employer would have liked for Mr. Vaughan to posses more pipe welding skills, however, the pipe training he received at HCC helped him to learn their company requirements.
8. "M.M. is working out just fine! Thank you!!!"
9. "J.M. is doing a fine job! Thank you."
10. "HCC has done a great job teaching and training the students."

HCC 2010 Employer Satisfaction Survey – Comments by Employers

11. Your graduate by far outface those who have not had the quality of education provided by Halifax Community College. They serve as excellent receptionists data collectors records keepers and managers of medical records.
12. I think that the students need a greater opportunity to work within their field of study; which would increase their expectation of what is expected/requires in their fields of study.
13. Doing a great job for us.
14. Temporary job position. Hope it is permanent and she can become full time.
15. Doing a good job adapting to changes.
16. Student is amazing; could not do without her.
17. "Every graduate from Halifax that has worked for me has done a good job and has been very professional in their work."
18. The need for dental assistance training is felt in our
19. Will be good to consider DENTAL ASSISTANTS TRAINING Program esp. for those who start hygiene but cannot complete course.
20. I have had 2 grads work for me. Both were very personable. Their history taking and clinical skills were both very good and patients really liked them. Relative to their experience level, I think they need to adapt a more flexible opinion of their salary. A recent grad is not on par, salary-wise, with a veteran of 5-10yrs. of clinical experience. Please have them take more fmx's.
21. Infection control/team contributor with excellent work ethic. Dependable and good communicator with pts. Clinical skills are good and just needs experience to move to "excellent."
22. She needs to be more motivated & dedicated.
23. Very satisfied, she is working out just fine.