



LEARNING COMES TO LIFE IN PURSUIT OF EXCELLENCE

Fall 2012
Student Satisfactory Survey
Results Summary

Office of the Institutional Effectiveness, Planning and Assessment
February 1, 2013

Executive Summary

Halifax Community College is a welcoming and safe place for students to obtain a quality education to meet their needs to enter the job market, or further their education according to the respondents of the fall 2012 Student Satisfaction Survey. 93% of the students surveyed (285 out of 305) would recommend Halifax Community College to others and 94% feel they made the right decision to attend HCC. Students are overall satisfied with their educational experience at HCC. Highlights of the areas surveyed and percentage of satisfaction are below, followed by a summary of students comments and the full survey results.

Percentage Satisfaction of Students (Very Satisfied /Satisfied) in the following areas:

1.	The overall effectiveness of instruction teaching techniques and methods	= 96 %
2.	Distance learning Classes	= 78 %
3.	Satisfaction with Blackboard	= 95 %
4.	Use of HCC-provided e-mail account	= 99 %
5.	Satisfaction of the academic atmosphere at HCC	= 94 %
6.	The Financial Aid Office	= 85 %
7.	The Registrar's Office	= 92 %
8.	The Cashier's Office	= 97 %
9.	Admissions Office	= 93 %
10.	HCC makes effective use of technology (HCC web page, email) to communicate with students	= 91 %
11.	Overall, HCC provides adequate Information Technology Resources and Services.	= 91 %
12.	HCC Bookstore provides adequate services	= 94 %
13.	Adequate services are provided by the library Resources.	= 81 %
14.	The buildings and grounds are well-maintained.	= 92 %
15.	Feel safe while on campus	= 96 %
16.	Availability of tutoring services	= 89 %

21 % received tutorial help in Math
20 % need assistance with Tutoring
23 % use the Student Support Center for coursework
49 % use the HCC Library for Research/ 51.5 % Coursework
80 % utilize/access the computer at HCC
20 % have difficulty with transportation to college
59 % are unemployed
75 % received Pell grant
79 % did not save money for college cost before coming to HCC
70 % reside in Halifax County
97 % feel welcome at HCC
93 % would recommend HCC to others
94 % are satisfied that they made the right decision in choosing HCC
93 % affirmed that they will re-enroll at HCC

Satisfaction rating of overall experience of students at HCC = 95.7 %

Summary of Student Comments

Students were given the opportunity to offer comments about their experience(s) at HCC and to offer suggestions for improving services for students. Of the 305 survey respondents, 26% (79) students offered a comment or suggestion. An overwhelming majority indicated they **enjoy being at HCC** and feel they are **receiving a quality education**. Many state that the **convenience** of attending HCC allows them to **stay at home**; for some they cannot afford to go away to get a college education. The students feel the **instructors care about them** and are willing to be of **assistance**, and the **employees on campus are courteous and kind**.

Concerns and suggestions for change were offered by the students as followings:

Concerns

- Café does not offer healthy foods, adequate service, prices too high
- Snack machines do not have healthy snacks
- Overwhelmed with emails
- Some teachers do not understand student learning styles
- Too many on-line computer classes
- Teachers do not respond to calls and emails
- Library study lab is not comfortable, it is cold; there is excessive talking and students have headphones on and the music can be heard
- Study groups cannot study in library because you are not allowed to talk

Suggestions

- Offer classes in Nursing at night
- Provide a sports program
- More lighting is needed in parking lots and more visible security persons
- Hold career fairs and assist students with getting jobs after graduation
- Evening students want the opportunity to participate in SGA sponsored activities
- Provide vending machines throughout the campus
- Provide more timely feedback in on-line classes
- Evening students want to access to food service
- Need more study spaces
- Make it a policy for advisors to respond to emails within 24 hours on weekdays
- Need a dress code and to address bad language
- Provide loans, scholarships or other resources for students who do not get Pell Grants
- Provide iMac computers in the library for students taking courses in Computer Graphics and Photo Fundamentals
- Provide more seated courses, less on-line through blackboard
- Provide more jobs for students on campus
- Host graduation or another ceremony on a day that is not the Sabbath for Jewish students and others who cannot participate in the traditional graduation day ceremony

* *Unedited student comments from the survey are attached.*

1. How would you rate the following?

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Not Applicable/Did Not Use	Response Count
The availability of academic advisors	56.7% (173)	39.0% (119)	2.6% (8)	0.7% (2)	1.0% (3)	305
Your current academic advisor	64.3% (196)	32.1% (98)	2.0% (6)	1.3% (4)	0.3% (1)	305
The help you receive from your advisor	62.6% (191)	32.8% (100)	2.3% (7)	1.6% (5)	0.7% (2)	305
The overall effectiveness of teaching instruction	56.7% (173)	39.7% (121)	2.3% (7)	1.0% (3)	0.3% (1)	305
Teaching techniques and methods	56.4% (172)	39.3% (120)	2.3% (7)	1.0% (3)	1.0% (3)	305
Online classes-quality of instruction	46.9% (143)	30.8% (94)	4.3% (13)	2.6% (8)	15.4% (47)	305
Blackboard-quality of instruction	55.7% (170)	39.3% (120)	3.0% (9)	1.6% (5)	0.3% (1)	305
Fairness of grading procedures	55.1% (168)	40.7% (124)	2.0% (6)	2.0% (6)	0.3% (1)	305
Feedback from faculty pertaining to your academic performance	54.1% (165)	40.7% (124)	3.3% (10)	1.0% (3)	1.0% (3)	305
Feedback from faculty response(s) to your emails and/or phone calls	51.5% (157)	41.0% (125)	3.9% (12)	1.6% (5)	2.0% (6)	305
Developmental math courses-quality of instruction	35.4% (108)	23.0% (70)	3.3% (10)	2.0% (6)	36.4% (111)	305

Developmental English courses-quality of instruction	35.1% (107)	22.0% (67)	0.7% (2)	1.3% (4)	41.0% (125)	305
ACA courses-quality of instruction	36.4% (111)	22.3% (68)	2.0% (6)	1.0% (3)	38.4% (117)	305
					answered question	305
					skipped question	0

2. Please choose "Yes" or "No" for the following:

	Yes	No	Response Count	
Do you receive midterm progress reports from all your instructors?	89.2% (272)	10.8% (33)	305	
Are midterm progress reports completed in a timely manner?	92.5% (282)	7.5% (23)	305	
Do you use your HCC provided g-mail account?	98.7% (301)	1.3% (4)	305	
Are you enrolled in Student Support Services?	42.6% (130)	57.4% (175)	305	
Do you know the location of the Student Support Center?	90.5% (276)	9.5% (29)	305	
Do you use the Student Support Center?	43.6% (133)	56.4% (172)	305	
Are you enrolled in the P.R.I.D.E. Program?	12.1% (37)	87.9% (268)	305	
			answered question	305

skipped question

0

3. Please rate the following about FACULTY ADVISING:

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Not Applicable/Do Not Know	Response Count
I know who my faculty advisor is.	68.2% (208)	29.5% (90)	1.0% (3)	0.7% (2)	0.7% (2)	305
My advisor is available when I need him or her.	59.3% (181)	36.1% (110)	2.3% (7)	1.3% (4)	1.0% (3)	305
I meet with my advisor at least once a semester.	61.6% (188)	31.1% (95)	2.0% (6)	1.0% (3)	4.3% (13)	305
My advisor provides accurate information regarding course credits.	63.0% (192)	31.8% (97)	1.6% (5)	0.7% (2)	3.0% (9)	305
My advisor has provided me with a copy of the tracking sheet of the courses I need to graduate.	60.7% (185)	28.2% (86)	4.3% (13)	1.0% (3)	5.9% (18)	305
My advisor provides me information & resources that will help me achieve my educational goals.	58.4% (178)	32.1% (98)	4.3% (13)	1.3% (4)	3.9% (12)	305
My advisor explains my role as the advisee and his/her role as the advisor.	57.0% (174)	33.4% (102)	3.6% (11)	1.0% (3)	4.9% (15)	305
Satisfaction with the academic atmosphere at HCC.	55.1% (168)	38.7% (118)	3.3% (10)	2.0% (6)	1.0% (3)	305
answered question						305

4. How would you rate the following?

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Not Applicable/Did Not Use	Response Count
HCC Switchboard Services	39.0% (119)	36.1% (110)	1.6% (5)	1.0% (3)	22.3% (68)	305
The Admissions Office	47.9% (146)	44.6% (136)	2.0% (6)	0.7% (2)	4.9% (15)	305
Counseling Services	34.8% (106)	29.5% (90)	0.7% (2)	0.3% (1)	34.8% (106)	305
Disability Services	24.6% (75)	17.4% (53)	0.0% (0)	0.3% (1)	57.7% (176)	305
The College Catalog	41.6% (127)	41.3% (126)	1.6% (5)	1.0% (3)	14.4% (44)	305
The HCC Student Handbook	42.6% (130)	44.6% (136)	0.7% (2)	1.0% (3)	11.1% (34)	305
The ASSET Placement Test	37.0% (113)	34.1% (104)	2.6% (8)	1.6% (5)	24.6% (75)	305
Placement Testing Office	38.4% (117)	33.8% (103)	2.3% (7)	1.0% (3)	24.6% (75)	305
Financial Aid Office	49.5% (151)	35.7% (109)	4.9% (15)	2.3% (7)	7.5% (23)	305
Cashier's Office	55.4% (169)	41.3% (126)	1.3% (4)	0.7% (2)	1.3% (4)	305
Registrar's Office	50.5% (154)	41.0% (125)	2.3% (7)	0.7% (2)	5.6% (17)	305
Job Link Services	28.2% (86)	16.4% (50)	1.6% (5)	1.3% (4)	52.5% (160)	305
Student Support Services	36.4% (111)	23.3% (71)	1.3% (4)	2.0% (6)	37.0% (113)	305
PRIDE Program	22.3% (68)	11.1% (34)	0.7% (2)	1.3% (4)	64.6% (197)	305
	25.2% (77)	19.0% (58)	0.3% (1)	1.0% (3)	54.4% (166)	305

Campus bulletin boards	37.7% (115)	39.0% (119)	0.7% (2)	1.3% (4)	21.3% (65)	305
New Student Orientation	40.0% (122)	30.2% (92)	0.3% (1)	1.3% (4)	28.2% (86)	305
New Student Orientation met my needs	38.7% (118)	32.5% (99)	0.3% (1)	1.0% (3)	27.5% (84)	305
answered question						305
skipped question						0

5. How would you rate the following about ADMISSIONS?

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Not Applicable/Did not use	Response Count
I had no problems completing the admission process.	53.1% (162)	36.4% (111)	4.3% (13)	1.0% (3)	5.2% (16)	305
Student Services Staff are courteous.	50.5% (154)	36.7% (112)	2.0% (6)	1.0% (3)	9.8% (30)	305
Student Services Staff effectively explains admissions paperwork/processes.	48.2% (147)	36.4% (111)	3.0% (9)	0.7% (2)	11.8% (36)	305
Admissions Counselors are available when I need them.	46.6% (142)	36.1% (110)	2.6% (8)	0.7% (2)	14.1% (43)	305
Placement Counselors provide accurate information.	45.6% (139)	29.2% (89)	1.0% (3)	0.7% (2)	23.6% (72)	305
Placement test scores are received within 5 working days after test date.	46.2% (141)	27.5% (84)	0.7% (2)	1.3% (4)	24.3% (74)	305
Veteran's Affairs academic counselors are available when I need them.	26.9% (82)	13.4% (41)	1.3% (4)	1.0% (3)	57.4% (175)	305
					answered question	305
					skipped question	0

6. How would you rate the following about REGISTRATION?

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Not Applicable/Did not use	Response Count
I had no problems completing the registration process.	58.4% (178)	34.4% (105)	2.6% (8)	2.0% (6)	2.6% (8)	305
The staff of Student Services are courteous.	52.1% (159)	35.7% (109)	0.7% (2)	0.3% (1)	11.1% (34)	305
Student Services staff effectively explain registration paperwork/web/processes.	50.2% (153)	34.8% (106)	2.3% (7)	0.3% (1)	12.5% (38)	305
Financial Aid counselors are available when I need them.	51.1% (156)	36.7% (112)	3.6% (11)	1.3% (4)	7.2% (22)	305
Financial Aid counselors are courteous.	52.8% (161)	37.0% (113)	2.0% (6)	1.3% (4)	6.9% (21)	305
Financial Aid counselors are helpful.	52.1% (159)	36.1% (110)	2.6% (8)	2.3% (7)	6.9% (21)	305
Financial Aid counselors effectively explain financial aid paperwork/processes.	52.5% (160)	35.4% (108)	2.0% (6)	2.6% (8)	7.5% (23)	305
Tuition payment is convenient.	53.1% (162)	34.8% (106)	2.6% (8)	2.3% (7)	7.2% (22)	305
Tuition refunds are received within 7 to 10 days of request.	40.0% (122)	24.3% (74)	1.0% (3)	2.0% (6)	32.8% (100)	305
Overall, I am satisfied with the HCC registration process.	54.4% (166)	40.0% (122)	2.3% (7)	2.0% (6)	1.3% (4)	305
answered question						305

skipped question

0

7. How would you rate the following about the REGISTRAR'S OFFICE?

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Not Applicable/Did not use	Response Count
The staff of the Registrar's Office are courteous and willing to help.	54.1% (165)	35.4% (108)	1.3% (4)	0.3% (1)	8.9% (27)	305
The staff of the Registrar's Office are available when I need them.	51.5% (157)	36.4% (111)	2.0% (6)	1.0% (3)	9.2% (28)	305
The staff of the Registrar's Office effectively answer questions about transcripts and grades.	51.5% (157)	34.4% (105)	2.0% (6)	0.3% (1)	11.8% (36)	305
Transcript request are handled in a timely manner, 5-7 working days.	45.6% (139)	27.9% (85)	1.0% (3)	0.7% (2)	24.9% (76)	305
Transcripts from other colleges are evaluated in a timely manner, 5-7 days.	42.0% (128)	27.5% (84)	1.0% (3)	0.7% (2)	28.9% (88)	305
Grades are recorded accurately by instructors using WebAdvisor.	54.4% (166)	36.4% (111)	1.0% (3)	1.6% (5)	6.6% (20)	305
Students are able to view their grades in WebAdvisor within 24 hours after semester ends.	52.5% (160)	34.1% (104)	1.3% (4)	0.7% (2)	11.5% (35)	305
					answered question	305
					skipped question	0

8. How would you rate the following about STUDENT SUPPORT SERVICES (SSS)?

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Not applicable/Did not use	Response Count
The staff of SSS (Student Support Services) respond promptly to my requests fro academic support.	35.4% (108)	19.0% (58)	0.3% (1)	1.0% (3)	44.3% (135)	305
I feel comfortable asking for help.	38.7% (118)	23.3% (71)	0.7% (2)	1.0% (3)	36.4% (111)	305
The Staff of SSS are available when I need them.	36.1% (110)	19.0% (58)	0.3% (1)	1.0% (3)	43.6% (133)	305
The staff of SSS provide accurate & useful information.	36.1% (110)	20.0% (61)	0.0% (0)	1.3% (4)	42.6% (130)	305
Tutorial staff show concern for my academic progress.	33.8% (103)	18.0% (55)	0.0% (0)	0.7% (2)	47.5% (145)	305
Overall, adequate resources are provided to address my academic needs.	37.7% (115)	21.3% (65)	0.0% (0)	1.3% (4)	39.7% (121)	305
					answered question	305
					skipped question	0

9. How would you rate the following about the STUDENT SUPPORT CENTER (SSC)?

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Not applicable/Did not use	Response Count
The staff of SSC (Student Support Center) respond promptly to my requests for academic support.	34.4% (105)	19.7% (60)	0.7% (2)	0.3% (1)	44.9% (137)	305
I feel comfortable asking for help.	36.7% (112)	23.0% (70)	1.0% (3)	0.3% (1)	39.0% (119)	305
The staff of SSC are available when I need them.	34.8% (106)	20.0% (61)	0.7% (2)	0.3% (1)	44.3% (135)	305
The staff of SSC provide accurate & useful information.	35.7% (109)	19.7% (60)	0.3% (1)	0.3% (1)	43.9% (134)	305
Tutoring staff show concern for my academic progress.	32.1% (98)	17.7% (54)	1.0% (3)	0.3% (1)	48.9% (149)	305
Overall, adequate resources are provided to address my academic needs.	35.1% (107)	21.0% (64)	0.7% (2)	0.3% (1)	43.0% (131)	305
					answered question	305
					skipped question	0

10. How would you rate the following about COUNSELING?

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Not applicable/Did not use	Response Count
The Counselors respond promptly to my requests/needs.	30.2% (92)	20.3% (62)	0.3% (1)	0.3% (1)	48.9% (149)	305
I feel comfortable asking for counseling.	32.5% (99)	21.6% (66)	0.7% (2)	0.3% (1)	44.9% (137)	305
The Counselors are available when I need them.	31.8% (97)	20.3% (62)	0.7% (2)	0.3% (1)	46.9% (143)	305
The Counselors show concern for my educational progress.	30.8% (94)	20.3% (62)	1.0% (3)	0.3% (1)	47.5% (145)	305
The Counselors provide accurate & useful information.	31.8% (97)	19.3% (59)	0.7% (2)	0.3% (1)	47.9% (146)	305
Overall, adequate resources are provided to address my counseling needs.	31.8% (97)	20.0% (61)	0.3% (1)	0.7% (2)	47.2% (144)	305
					answered question	305
					skipped question	0

11. How would you rate the following about JOBLINK?

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Not applicable/Did not use	Response Count
I utilize the services of the JobLink.	17.4% (53)	8.9% (27)	1.3% (4)	0.7% (2)	71.8% (219)	305
The staff of JobLink are willing to help.	17.0% (52)	10.2% (31)	1.3% (4)	0.7% (2)	70.8% (216)	305
The staff of JobLink are courteous.	17.4% (53)	10.2% (31)	1.3% (4)	0.7% (2)	70.5% (215)	305
The staff of JobLink are available when I need them.	17.7% (54)	10.2% (31)	1.3% (4)	0.7% (2)	70.2% (214)	305
The staff of JobLink effectively explain paperwork/processes.	17.7% (54)	9.8% (30)	1.6% (5)	0.7% (2)	70.2% (214)	305
					answered question	305
					skipped question	0

12. How would you rate the following about INFORMATION TECHNOLOGY RESOURCES?

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Not applicable/Did not use	Response Count
Computer labs are equipped with appropriate hardware: monitors, processors, printers, keyboards, etc.	51.8% (158)	35.4% (108)	1.0% (3)	0.7% (2)	11.1% (34)	305
Computers are equipped with appropriate software.	50.8% (155)	36.4% (111)	1.0% (3)	0.7% (2)	11.1% (34)	305
I have access to computers in the computer lab when I need them.	50.2% (153)	36.1% (110)	2.0% (6)	0.3% (1)	11.5% (35)	305
Computers in the computer lab function properly with little down time.	50.2% (153)	36.7% (112)	0.3% (1)	0.3% (1)	12.5% (38)	305
I use the internet for a course assignment at least once a semester.	53.4% (163)	36.4% (111)	0.3% (1)	0.3% (1)	9.5% (29)	305
HCC makes effective use of technology (HCC web page, email, Webadvisor, Blackboard) to communicate with students.	55.1% (168)	35.4% (108)	1.3% (4)	1.0% (3)	7.2% (22)	305
Quality of classes held in the newly renovated auditorium (Room 108-Administration Building)	36.1% (110)	28.2% (86)	0.3% (1)	0.7% (2)	34.8% (106)	305
Overall, HCC provides adequate information technology resources and services.	49.8% (152)	41.0% (125)	1.0% (3)	0.7% (2)	7.5% (23)	305

answered question 305

skipped question 0

13. How would you rate the following about the BOOKSTORE?

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Not applicable/Did not use	Response Count
Bookstore staff are courteous.	54.1% (165)	39.3% (120)	3.9% (12)	1.0% (3)	1.6% (5)	305
Bookstore staff are helpful in locating textbooks & materials.	56.7% (173)	38.7% (118)	2.6% (8)	0.3% (1)	1.6% (5)	305
Primary course texts are available when I need them.	46.6% (142)	42.6% (130)	5.9% (18)	1.6% (5)	3.3% (10)	305
Supplementary course materials (workbooks, etc) are available when I need them.	48.9% (149)	40.0% (122)	4.9% (15)	1.3% (4)	4.9% (15)	305
An adequate selection of supplies is available (pencils, disks, notebooks etc.).	54.8% (167)	40.7% (124)	0.7% (2)	1.0% (3)	3.0% (9)	305
An adequate supply of course supplies is available.	52.5% (160)	41.6% (127)	2.3% (7)	0.3% (1)	3.3% (10)	305
Bookstore hours of operation are adequate for my needs.	54.4% (166)	39.3% (120)	2.0% (6)	1.6% (5)	2.6% (8)	305
Textbooks are available during the first week of class.	47.9% (146)	38.0% (116)	9.2% (28)	2.3% (7)	2.6% (8)	305
HCC Bookstore provides adequate services.	52.8% (161)	41.0% (125)	2.3% (7)	1.3% (4)	2.6% (8)	305

answered question 305

skipped question 0

14. How would you rate the following about LIBRARY RESOURCES?

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Not applicable/Did not use	Response Count
The staff of the Library are courteous.	51.8% (158)	31.1% (95)	0.7% (2)	1.3% (4)	15.1% (46)	305
The staff of the library are knowledgeable.	50.5% (154)	31.8% (97)	1.0% (3)	0.3% (1)	16.4% (50)	305
The staff of the Library are helpful.	49.8% (152)	31.5% (96)	2.0% (6)	0.7% (2)	16.1% (49)	305
Current printer publications (books/newspaper/magazines) are adequate for course assignments.	46.2% (141)	32.1% (98)	0.3% (1)	0.3% (1)	21.0% (64)	305
Print references (encyclopedias/current biography) are adequate.	45.9% (140)	31.8% (97)	0.3% (1)	0.7% (2)	21.3% (65)	305
Internet access is adequate.	50.8% (155)	32.5% (99)	0.0% (0)	0.3% (1)	16.4% (50)	305
It is easy to locate the materials I need.	47.5% (145)	31.8% (97)	1.3% (4)	0.3% (1)	19.0% (58)	305
Adequate services are provided by the library resources.	48.9% (149)	32.5% (99)	1.3% (4)	0.3% (1)	17.0% (52)	305
answered question						305
skipped question						0

15. How would you rate the following about BUILDING & GROUNDS?

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Not applicable/Did not use	Response Count
Classrooms are clean.	43.3% (132)	47.5% (145)	4.9% (15)	1.6% (5)	2.6% (8)	305
Hallways & floors are clean.	46.2% (141)	47.9% (146)	3.3% (10)	1.3% (4)	1.3% (4)	305
Lobby & Lounge areas are clean.	44.6% (136)	45.9% (140)	5.2% (16)	1.0% (3)	3.3% (10)	305
Restrooms are clean.	36.1% (110)	44.9% (137)	10.2% (31)	7.2% (22)	1.6% (5)	305
Restrooms are stocked adequately with toilet tissues.	42.6% (130)	45.6% (139)	6.9% (21)	3.0% (9)	2.0% (6)	305
Restrooms are stocked adequately with paper towels.	43.6% (133)	45.6% (139)	6.6% (20)	2.6% (8)	1.6% (5)	305
Restrooms are stocked adequately with hand soap.	43.0% (131)	44.3% (135)	8.2% (25)	3.0% (9)	1.6% (5)	305
Campus grounds are free of litter & debris.	45.2% (138)	43.9% (134)	8.9% (27)	1.3% (4)	0.7% (2)	305
Outside campus lighting is adequate.	45.2% (138)	41.0% (125)	7.5% (23)	2.3% (7)	3.9% (12)	305
I feel safe on campus.	46.2% (141)	47.2% (144)	3.6% (11)	1.3% (4)	1.6% (5)	305
HCC provides an environment in which I can be proud in which I can be proud.	46.2% (141)	47.5% (145)	3.3% (10)	1.6% (5)	1.3% (4)	305
The building and grounds are well-maintained.	46.9% (143)	45.2% (138)	5.6% (17)	1.6% (5)	0.7% (2)	305

answered question 305

skipped question 0

16. How would you rate the following about VENDING & HOT FOOD SERVICES?

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Not applicable/Did not use	Response Count
The selection of food items in vending machines is satisfactory.	26.9% (82)	25.9% (79)	7.5% (23)	1.3% (4)	39.0% (119)	305
The selection of Drink items available in campus vending machines is satisfactory.	30.5% (93)	27.2% (83)	4.9% (15)	1.0% (3)	37.0% (113)	305
Vending machines function effectively.	29.5% (90)	28.2% (86)	4.6% (14)	1.0% (3)	37.0% (113)	305
Vending machines provide adequate change for making purchases.	31.5% (96)	27.5% (84)	3.3% (10)	1.0% (3)	37.0% (113)	305
I am satisfied with the campus vending services.	29.2% (89)	26.6% (81)	6.6% (20)	1.3% (4)	36.4% (111)	305
The hours of operation of the campus cafeteria is satisfactory.	25.2% (77)	25.2% (77)	6.6% (20)	1.6% (5)	41.6% (127)	305
The quality of the food provided by the campus cafeteria is satisfactory.	23.6% (72)	22.0% (67)	5.2% (16)	3.3% (10)	46.2% (141)	305
Menu selection is satisfactory.	23.6% (72)	21.6% (66)	6.6% (20)	3.0% (9)	45.6% (139)	305
Cleanliness is satisfactory.	27.2% (83)	25.9% (79)	3.6% (11)	2.3% (7)	41.3% (126)	305

Speed of service is satisfactory.	24.6% (75)	22.0% (67)	5.6% (17)	2.3% (7)	45.9% (140)	305
Friendliness of staff is satisfactory.	29.2% (89)	22.6% (69)	2.3% (7)	1.6% (5)	44.3% (135)	305
Adequate services are provided by the campus cafeteria.	25.9% (79)	24.3% (74)	4.3% (13)	1.6% (5)	44.3% (135)	305
					answered question	305
					skipped question	0

17. How would you rate the following about the CASHIER'S OFFICE?

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Not applicable/Did not use	Response Count
Service (opening) hours are adequate.	55.4% (169)	42.0% (128)	1.6% (5)	0.7% (2)	0.3% (1)	305
Staff is courteous.	58.0% (177)	39.0% (119)	2.3% (7)	0.3% (1)	0.3% (1)	305
Adequate services are provided by the Cashier's Office.	56.7% (173)	42.0% (128)	0.7% (2)	0.3% (1)	0.3% (1)	305
					answered question	305
					skipped question	0

18. Please choose "yes" or "no" for the following:

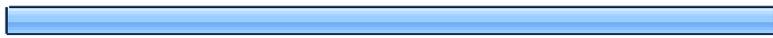
	Yes	No	Response Count
Was your class schedule appropriate for your first semester at HCC?	96.7% (295)	3.3% (10)	305
Did you take a developmental math course?	58.7% (179)	41.3% (126)	305
Did you take a developmental English course?	45.6% (139)	54.4% (166)	305
Did you take an ACA course?	58.7% (179)	41.3% (126)	305
Did you attend New Student Orientation?	63.9% (195)	36.1% (110)	305
Do you know the registration process?	97.0% (296)	3.0% (9)	305
Do you know the drop/add procedures?	93.1% (284)	6.9% (21)	305
Do you know whom to contact when considering dropping a class?	94.1% (287)	5.9% (18)	305
Do you know the appeal and grievance procedures?	72.5% (221)	27.5% (84)	305
Do you use the HCC website to read about HCC in the news?	85.6% (261)	14.4% (44)	305
Do you know the Wellness Center is open and free to students?	71.8% (219)	28.2% (86)	305

Are the Wellness Center hours convenient for your schedule?	68.9% (210)	31.1% (95)	305
Do you use the Wellness Center?	35.4% (108)	64.6% (197)	305
Are you able to find convenient parking on campus?	91.1% (278)	8.9% (27)	305
Are sufficient tutoring services available to you?	88.9% (271)	11.1% (34)	305
Do you use Blackboard for online classes?	91.5% (279)	8.5% (26)	305
answered question			305
skipped question			0

19. In what areas have you received tutorial help?

		Response Percent	Response Count
English		8.2%	25
Math		27.2%	83
Computers		6.9%	21
Health Sciences		5.9%	18
Humanities		1.3%	4
Social Sciences		0.7%	2
None		64.3%	196
		answered question	305
		skipped question	0

20. In which of the following areas do you think you need assistance?

		Response Percent	Response Count
Advising		7.9%	24
Tutoring		19.7%	60
Career Planning		12.1%	37
Guidance		5.6%	17
Mentoring		2.3%	7
Counseling		5.9%	18
None		67.5%	206
		answered question	305
		skipped question	0

21. For what purpose(s) do you use the HCC Library?

		Response Percent	Response Count
Studying		47.5%	145
Reading		23.6%	72
Coursework		51.5%	157
Research		49.2%	150
None		23.0%	70
		answered question	305
		skipped question	0

22. For what purpose(s) do you use the Student Support Center (SSC)?

		Response Percent	Response Count
Coursework		23.0%	70
Make-up Testing		3.9%	12
Internet Research		16.1%	49
Media Assignments		7.9%	24
Course Related Email		5.2%	16
Disability Accommodations		2.3%	7
Other		14.4%	44
None		56.1%	171
		answered question	305
		skipped question	0

23. Please respond to the following about the STUDENT SUPPORT CENTER (SSC):

	Always	Usually	Seldom	Never	Response Count
How often do you use the resources and computers in the SSC?	21.6% (66)	12.5% (38)	21.0% (64)	44.9% (137)	305
Are the SSC hours of operation convenient for your schedule?	42.0% (128)	24.3% (74)	3.0% (9)	30.8% (94)	305
Is the SSC staff able to assist you when you seek help?	45.9% (140)	21.3% (65)	3.0% (9)	29.8% (91)	305
The staff of SSC are courteous.	50.2% (153)	19.7% (60)	2.0% (6)	28.2% (86)	305
Overall, I am satisfied with the services of the SSC.	50.5% (154)	19.7% (60)	2.0% (6)	27.9% (85)	305
				answered question	305
				skipped question	0

24. Please respond to the following:

	Always	Usually	Seldom	Never	Response Count
Do you feel welcome at Halifax Community College?	74.4% (227)	22.6% (69)	2.3% (7)	0.7% (2)	305
Does the environment foster your personal growth and academic development?	67.2% (205)	27.5% (84)	3.9% (12)	1.3% (4)	305
Do you receive personal attention at HCC?	57.4% (175)	26.9% (82)	9.8% (30)	5.9% (18)	305
Is the temperature in classrooms/labs comfortable?	41.3% (126)	40.7% (124)	13.1% (40)	4.9% (15)	305
Is the lighting in classrooms/labs adequate?	60.7% (185)	35.4% (108)	2.0% (6)	2.0% (6)	305
Is the furniture in classrooms/labs adequate?	56.7% (173)	35.1% (107)	4.9% (15)	3.3% (10)	305
Is the electronic equipment in classrooms/labs sufficient?	61.6% (188)	32.8% (100)	3.3% (10)	2.3% (7)	305
Is the audio/visual equipment in classrooms/labs sufficient?	63.0% (192)	31.5% (96)	3.6% (11)	2.0% (6)	305
Is seating availability in classrooms/labs adequate?	64.3% (196)	33.8% (103)	0.7% (2)	1.3% (4)	305
Is there a positive, friendly atmosphere among students?	58.4% (178)	36.7% (112)	3.3% (10)	1.6% (5)	305
answered question					305

skipped question 0

25. Please respond to the following about CAMPUS SECURITY:

	Always	Usually	Seldom	Never	Response Count
Do you feel safe on the HCC campus?	63.9% (195)	32.8% (100)	2.6% (8)	0.7% (2)	305
Is the lighting adequate in the parking lots and walkways?	62.3% (190)	29.2% (89)	6.6% (20)	2.0% (6)	305
Is security adequate for policing the parking lots?	64.9% (198)	28.9% (88)	5.6% (17)	0.7% (2)	305
				answered question	305
				skipped question	0

26. Please choose "yes" or "no" for the following about CAMPUS SECURITY:

	Yes	No	Have not needed security	Response Count
Do you know how to contact security?	58.4% (178)	16.4% (50)	25.2% (77)	305
Do you know where the security office is located?	59.0% (180)	24.9% (76)	16.1% (49)	305
Has security been of assistance when you have asked for help?	43.9% (134)	3.0% (9)	53.1% (162)	305
			answered question	305
			skipped question	0

27. In which of the following places do you have access to a computer?

		Response Percent	Response Count
Home		84.9%	259
Public Library		42.6%	130
HCC		79.7%	243
Work		16.1%	49
Friend's or relative's house		32.5%	99
Other		5.6%	17
		answered question	305
		skipped question	0

28. What type of internet access do you have at your place of residence?

		Response Percent	Response Count
Low Speed (i.e. dial-up)		5.6%	17
High Speed (i.e. DSL, Cable)		82.3%	251
No internet access		14.1%	43
		answered question	305
		skipped question	0

29. Please choose "yes" or "no" for the following:

	Yes	No	Response Count
Do you have difficulty with transportation to college?	20.0% (61)	80.0% (244)	305
Do you think there should be a dress code for students?	38.0% (116)	62.0% (189)	305
Would you recommend others to attend HCC?	93.4% (285)	6.6% (20)	305
Is HCC what you expected it to be when you applied for admission?	87.5% (267)	12.5% (38)	305
Are you satisfied that you made the right decision in choosing to attend HCC?	94.4% (288)	5.6% (17)	305
Are you planning to enroll at HCC for spring 2013?	92.8% (283)	7.2% (22)	305
		answered question	305
		skipped question	0

30. If you are not continuing your education at HCC, what are your reason(s) for not returning?

		Response Percent	Response Count
Accomplished my reasons for attending		19.3%	59
Work conflict		3.9%	12
Schedule conflicts		2.6%	8
Financial reasons		8.9%	27
Courses that I need are not currently being offered		3.9%	12
Family/personal reasons		5.9%	18
Attending another college		4.6%	14
Transferring to a 4 year college or university		8.9%	27
Other		56.4%	172
		answered question	305
		skipped question	0

31. Do you feel that HCC is preparing you well for your future career?

		Response Percent	Response Count
Definitely		67.9%	207
Probably		30.2%	92
Probably Not		3.3%	10
Definitely Not		1.0%	3
		answered question	305
		skipped question	0

32. What is your goal of attending HCC?

		Response Percent	Response Count
Obtain 2 year degree		65.9%	201
To enter workforce		21.0%	64
Update skills for current job		5.6%	17
Obtain 2 year degree and transfer to 4 year college		23.6%	72
Prepare for a different job		16.1%	49
Obtain diploma or certificate		17.7%	54
Personal interest/enrichment		14.1%	43
Take courses and transfer to 4 year college or university		9.8%	30
Prepare for first job		5.6%	17
Improve reading, writing, and math skills		9.5%	29
		answered question	305
		skipped question	0

33. How would you rate your overall experience at HCC?

		Response Percent	Response Count
Very Satisfied		47.5%	145
Satisfied		48.2%	147
Dissatisfied		1.0%	3
Very Dissatisfied		1.3%	4
I Do Not Know		2.0%	6
answered question			305
skipped question			0

34. Please respond to the following:

	Full-time	Part-time/off campus	Part-time/on campus	Unemployed	Response Count
What is your employment status?	21.0% (64)	16.1% (49)	3.9% (12)	59.0% (180)	305
answered question					305
skipped question					0

35. Please respond to the following:

	Yes	No	Unemployed	Response Count
Is your job related to your major field of study at HCC?	21.0% (64)	21.6% (66)	57.4% (175)	305
			answered question	305
			skipped question	0

36. Please respond to the following:

	Male	Female	Response Count
What is your gender?	21.3% (65)	78.7% (240)	305
		answered question	305
		skipped question	0

37. What is your age?

		Response Percent	Response Count
Under 18		1.6%	5
18 - 20		13.1%	40
21 - 23		12.1%	37
24 - 30		20.3%	62
31 - 40		24.3%	74
41 - 50		15.7%	48
Over 50		12.8%	39
		answered question	305
		skipped question	0

38. What is your race?

		Response Percent	Response Count
Black, Non-Hispanic		53.4%	163
Asian Pacific Islander		0.0%	0
White, Non-Hispanic		39.3%	120
Native American		3.3%	10
Hispanic		0.7%	2
Other		3.3%	10
		answered question	305
		skipped question	0

39. What is your current enrollment status?

		Response Percent	Response Count
Full-time		74.4%	227
Part-time		25.6%	78
		answered question	305
		skipped question	0

40. When do you usually attend classes?

		Response Percent	Response Count
Day		65.9%	201
Evening		22.0%	67
On-Line		22.0%	67
Combination (classroom and on-line)		40.7%	124
		answered question	305
		skipped question	0

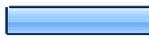
41. What is your current academic classification?

		Response Percent	Response Count
First Year- Freshman		37.0%	113
Second Year Sophomore		56.7%	173
Non-Degree seeking		6.2%	19
		answered question	305
		skipped question	0

42. What is your family/household income?

		Response Percent	Response Count
\$4,999 or Less		27.5%	84
\$5,000 - \$9,999		13.4%	41
\$10,000 - \$14,999		15.1%	46
\$15,000 - \$19,999		12.1%	37
\$20,000 or More		31.8%	97
		answered question	305
		skipped question	0

43. What form(s) of financial aid do you receive? (please check all that apply)

		Response Percent	Response Count
None		16.4%	50
State Grant		9.8%	30
Scholarship		10.2%	31
Pell Grant		75.1%	229
VA Benefits		2.0%	6
Job Reimbursement		0.3%	1
Other		12.5%	38
		answered question	305
		skipped question	0

44. Did you save money for college before coming to HCC?

		Response Percent	Response Count
Yes		21.0%	64
No		79.0%	241
		answered question	305
		skipped question	0

45. In what county do you reside?

		Response Percent	Response Count
Halifax		69.8%	213
Northampton		19.0%	58
Edgecombe		2.0%	6
Warren		3.0%	9
Nash		2.3%	7
Other		3.9%	12
answered question			305
skipped question			0

46. Do you have any comments about your experience(s) at HCC or suggestion for improving our services for students?

	Response Count
	124
answered question	124
skipped question	181

47. Thank You for taking the survey. There will be a random drawing of ten survey participants to receive a \$30.00 gift certificate. Please provide your name and a contact number in the text box below so you can be contacted if you are a chosen winner for one the the 10 \$30.00 gift certificates.

**Response
Count**

250

answered question

250

skipped question

55

Q46. Do you have any comments about your experience(s) at HCC or suggestion for improving our services for students?

1	I am glad that I have been able to attend Halifax Community College. I have a one year old daughter and I'm not able to attend a University, but with Halifax Community College, i am able to peruse my education. Thank-you(:	Dec 5, 2012 10:11 AM
2	I have enjoyed every moment here, this is a good educational college, i would advise other young and older individuals to come get educated here. Everyone here has be kind and courteous.	Nov 30, 2012 3:07 PM
3	no	Nov 30, 2012 2:56 PM
4	None	Nov 30, 2012 12:11 PM
5	No suggestions.	Nov 30, 2012 11:44 AM
6	No suggestions.	Nov 30, 2012 10:53 AM
7	I feel like the financial aid program is very unfair. I did not get any help from that department. I did everything that I was told to do and still did not get any help. They would rather give the money to students that come only to get the money and not return. I am a dislocated worker. Thank God for JOBLINK. i don;t think a person's tax form should determine whether a person get a financial aid or not. I feel sad when I heard the students talking about what they brought with all of that financial aid money. All I wanted some for was to get a education . I need a computer too. I would have used the money to help me get a better education and gas money	Nov 30, 2012 10:34 AM
8	i have enjoyed my classes with great instructors.	Nov 29, 2012 8:19 PM
9	This is a very good educational College, I really have enjoyed my years here, all the instructor are very courteous and very compassion, and do not mind helping you when you need help.	Nov 29, 2012 5:27 PM
10	I feel overwhelmed with emails.	Nov 29, 2012 3:06 PM
11	I like it	Nov 29, 2012 2:48 PM
12	I would feel more safe taking night classes if the parking lots had brighter lights and more visible security. Recommend healthier food in cafeteria. Campus flowers are awesome! Instructors are very good, knowledgeable and willing to help students.	Nov 29, 2012 2:31 PM
13	To talk to teachers about there teaching styles, there should be places where students can talk about classwork or about teachers because A LOT of teachers play favorites, and anyone who isnt a favorite dosent get the same explanation as someone who is. Like Mrs Hairston for MATH 70 as a example, if your not a favorite she will give you a 30 second explanation but if your a favorite she will give the entire class a 5 minute speech about what there asking, and this needs	Nov 29, 2012 12:31 PM

Q46. Do you have any comments about your experience(s) at HCC or suggestion for improving our services for students?

	to stop. Because shes not the only teacher who does this. Also the teachers should be talked to, because not caring about anyone but themselves and not caring if anyone ever passes there class reflects there teaching styles, if there not willing to teach, how are students suppose to pass?	
14	Need improvement in the cafeteria.	Nov 29, 2012 11:08 AM
15	I am very satisfied with my services at HCC.	Nov 29, 2012 10:56 AM
16	Teachers online need to grade work in a more timely manner.	Nov 29, 2012 9:35 AM
17	none	Nov 29, 2012 8:10 AM
18	HCC can improve it's nursing classes. Offer them at night for the working class. We want a fair chance also to better our life and be a great contribute to the county of Halifax.	Nov 28, 2012 11:56 PM
19	no	Nov 28, 2012 10:29 PM
20	I real enjoy HCC.	Nov 28, 2012 8:08 PM
21	n/a	Nov 28, 2012 8:04 PM
22	Overall my experience at HCC have been very satisfying and I am looking forward to finish my graduation status at HCC in the Fall of 2013.	Nov 28, 2012 7:51 PM
23	Halifax Community College have a very large amount of young students perhaps to open a sports program for them to participate in, Some times giving one a responsible task will improve the environment.	Nov 28, 2012 5:49 PM
24	I have been a student at HCC since 2008 and this is my first time ever doing a survey like this. I really appreciate it because it lets me know that you care about what I think and how i feel. I think this should be done more often atleast once a year if possible. I am currently a student and a tutor. This survey makes me feel as if my opinion counts. Thanks again for caring.	Nov 28, 2012 5:24 PM
25	no.	Nov 28, 2012 2:56 PM
26	N/A	Nov 28, 2012 2:40 PM
27	No.	Nov 28, 2012 2:24 PM

Q46. Do you have any comments about your experience(s) at HCC or suggestion for improving our services for students?

28	would like to see more computer teachers on campus for more in school classes and not so many on-line classes.	Nov 28, 2012 1:28 PM
29	I would like to see more support for graduating students. Many students do not make it all the way to graduation and when they do, many are not able to find a job upon graduating. I think there needs to be more support, networking, and career fairs geared to students. I feel that if we put in enough time to earn the degree, we should not feel stress about using it to locate a job. Many do this in order to improve their quality of life and find a career instead of just another job. I feel that the college could persuade businesses to recruit local graduates if they can persuade them to make donations to the college.	Nov 28, 2012 1:15 PM
30	no	Nov 28, 2012 12:47 PM
31	HCC was very convenient for me and my family, as I pursued my career goal, to better prepare for my future. I was close to home and it provided me the financial aid I need to achieve my Associates in Administration and Medical office. I would recommend HCC to others that do not want to go far and still want to achieve a good education.	Nov 28, 2012 11:42 AM
32	I ENJOY COMING TO SCHOOL EVERY DAY FURTHERING MY EDUCATION.	Nov 28, 2012 10:33 AM
33	Yes HCC has been a wonderful experience to me. I've been out of school for 30 years and I think coming back was a geart thing to do. I readlly have learned a lot of things since I've been back in school. That I didn't know at first.	Nov 27, 2012 4:02 PM
34	no	Nov 27, 2012 8:27 AM
35	none	Nov 27, 2012 7:13 AM
36	HCC was one of the best decisions I have made! I hope all of the High School students in the surrounding areas realize what a great opportunity it is to have a college like this so close to home.	Nov 26, 2012 10:22 PM
37	N/A	Nov 26, 2012 9:38 PM
38	ALL teachers should be required to respond to the needs of each individual student if the student tries to contact them whether via email, telephone or in person.	Nov 26, 2012 7:18 PM
39	no	Nov 26, 2012 3:07 PM
40	sga SHOULD TRY TO INCLUDE EVENING STUDENTS MORE IN THERE EVENS	Nov 26, 2012 2:57 PM
41	no	Nov 26, 2012 1:48 PM

Q46. Do you have any comments about your experience(s) at HCC or suggestion for improving our services for students?

42	I think more vending machines should be placed around the campus.	Nov 26, 2012 1:35 PM
43	The Quiet Room to take place again as a quiet room ,so people that really want to get in a group have some where to go instead of having to sit outside in the cold to study!!!!!!	Nov 26, 2012 12:28 PM
44	none	Nov 26, 2012 12:10 PM
45	NO	Nov 26, 2012 11:56 AM
46	No	Nov 26, 2012 11:17 AM
47	No	Nov 26, 2012 11:12 AM
48	No.	Nov 26, 2012 10:31 AM
49	Better service in the financial aid when you need help with something.	Nov 26, 2012 10:22 AM
50	Overall everything has been okay.I just feel some instuctors should be a little more courteous and understanding. Everybody is not about a whole lot game. Some people are really trying to deal with school and life obstacles. So if someone truly needs help then they should be a little more understanding and help thats all.	Nov 26, 2012 10:05 AM
51	no	Nov 26, 2012 9:40 AM
52	No.	Nov 26, 2012 9:36 AM
53	none	Nov 26, 2012 9:32 AM
54	In some classes some students are allowed to put off work way past the due date and this causes delays for others recieving assignments coming up and having to cram the work into a shorter time period. Some classes I have been in in the past sturdents were allowed to come in whenever they felt like it and get up and go out to take phone calls. This is very disturbing to the instructors and other students. When registering for classes several requests were made for the same material. My social security card was asked for and provided three times. I was told it was probably lost while being filed by students working in the office. I do not believe a student should have ever had access to my social security card and I am very concerned about where those copies have ended up. I also had to go get a transcript from my central school office twice. It became a joke with the students applying for the nursing program because we were all experiencing the same problem.	Nov 25, 2012 6:45 PM
55	Not at this time	Nov 25, 2012 6:04 PM

Q46. Do you have any comments about your experience(s) at HCC or suggestion for improving our services for students?

56	NO	Nov 25, 2012 4:41 PM
57	I think that advisors should respond to emails within 24 hours on week days.	Nov 25, 2012 1:41 PM
58	The only concerns I have is with the cafeteria. Ive only ate from there twice because it takes a long time for the food and sometimes they don't have enough change. I got the impression like they didnt want to be there or they really didn't care if they had your business or not. Also on campus coca-cola does a poor job of keeping their vending machines stocked.	Nov 24, 2012 9:48 AM
59	I think that there should be more lights in the parking lots and better security. I take a night class and I get really worried that someone will try to harm me when I walk out to the car.	Nov 24, 2012 3:51 AM
60	I was told my advisor is part time, therefore, I can't ever get in touch with him. He never responds to emails or phone calls. I have not been able to register for classes for the spring because I can't get in touch with him. And this is affecting my life directly. If I can't register in the next week or so, I won't even be able to attend next semester because of work. My schedule comes out very soon for Janurary and I don't know what days to tell them I have class because my advisor won't respond. So please make all of your advisors aware that their job, affects the students lives personally.	Nov 23, 2012 6:52 PM
61	NO	Nov 23, 2012 6:05 PM
62	I am truly glad I'm attending HCC, the arability to communicate with the instructors, adviser, back offices workers and last but not least follow students, is a welcome growth process. At my age it means a lot.	Nov 23, 2012 2:31 PM
63	No	Nov 22, 2012 11:00 AM
64	I am part of the Early College program on campus and I feel like we are kind of blamed for everything that happens. When people are loud in the hallways or buildings, people look at the Early College when it isn't even us. I think there should be more control in the quiet room because people try to maintain the Early College all the time when we know how to act. Overall though, my experience at the HCC were alright.	Nov 21, 2012 10:33 PM
65	Improvement in the study lab in the library. The temperature setting is usually not set at a comfortable temperature according to the temperature outside. The temperature is entirely too cold to study and complete coursework. There is alot of excessive talking and music blasting from headsets. I feel like I am at a high school library when I am in there. I thought it was a study lab/computer lab. Too much social activity goes on in there. No respect to the authority figure in charge.	Nov 21, 2012 8:18 PM
66	It really needs to be a dress code at HCC also with people walking up and down the halls using bad lanuage.	Nov 21, 2012 12:22 PM
67	none	Nov 21, 2012 12:04 AM

Q46. Do you have any comments about your experience(s) at HCC or suggestion for improving our services for students?

68	They should figure out another way to give more in student loans especially if that is all the help that they get just because some of my husbands check was qualified to help me with school. Some days I have to go without eating at all just this past Sunday I worked for 15 hours at work and had nothing to eat also I worked today and had nothing to eat today. They need to check into this I am starting to buy the things I need to get into the nursing program I have hearing difficulties and I need an expensive Litman stethoscope and I am not going to be able to get printer supplies and that with the two hundred or less I get in a check. It is not like I go out and buy things I don't need. As long as I have a roof over my head, school supplies and food on the table I am fine.	Nov 20, 2012 11:13 PM
69	I have had a great learning experience so far at Halifax Community College.	Nov 20, 2012 8:45 PM
70	I enjoy HCC and can't wait to become a Registered Nurse so I can follow my dreams.	Nov 20, 2012 6:06 PM
71	NA	Nov 20, 2012 5:53 PM
72	Most administration lacks in needed performance. I feel as if every time i come to school I have to fight just to make sure thinks are done properly and fairly!	Nov 20, 2012 5:43 PM
73	I think that the library could provide access to iMac computers for students in courses such as Computer Graphics and Photo Fundamentals.	Nov 20, 2012 4:49 PM
74	I wish there were more class selections when registering. I do like that you can register yourself online now.	Nov 20, 2012 3:51 PM
75	There needs to be a Universal Attendance Policy. The Design program does not need to be cut. If you do, the entire region will suffer greatly. There needs to be more seated classes, and less reliance on blackboard to achieve a true academic environment.	Nov 20, 2012 3:34 PM
76	No	Nov 20, 2012 3:11 PM
77	(Ms vines) is NOT friendly at all she is sometimey... I Have taken 3 classes under her and have decided to look elsewhere for my education. Its hard enough to work and go to school and she seems to make it harder..... since she is in charge of the PARALEGAL PROGRAM there's no way around her...Mr. Ramey is Awesome.....thanks for the opportunity	Nov 20, 2012 11:52 AM
78	Yes create more on campus jobs that will correspond with students major. Only then what the students have learn will come to life. If you do not use what you have learn, some where down the road you will loose it. Time is also a major factor. Some teachers ask for to much work to be done within an apropiate time range. People work mainly for the pay at the end of the week, or two weeks, or a month. The need to pay for the things they need is why they work. In other words I can almost predict how much money i will need for a week, but for a semester. If you do not create jobs for the people who are erolled and dont have a job most likely you will loose those sheeps, unless they have a good sheperd at home	Nov 20, 2012 9:27 AM

Q46. Do you have any comments about your experience(s) at HCC or suggestion for improving our services for students?

(support) Stop judging people appearances. Jesus did not look like a king but he is. Besides i remember having to work so we couldn't go to school and it still remains the same. Without support or work people will leave school to find work to survive. Did you just go to school, or did you work or did you have support while in school. Success begins with understanding yourself Truly, how would you feel

79	I really enjoy being a student at Halifax Community College.	Nov 19, 2012 8:41 PM
80	There needs to be a designated place for students to study together in groups other than in the SSC. It's usually too crowded and noisy in there. You can't talk in the library, the cafeteria is too loud and the quiet room is supposed to be a quiet place.	Nov 19, 2012 8:00 PM
81	no	Nov 19, 2012 1:49 PM
82	no	Nov 19, 2012 9:39 AM
83	Dropping the Accounting program has made HCC more useless to the community in whole. Other Colleges like Nash has better programs that aren't being dropped. In a time where the economy is not good a college should add more degrees not drop those that are needed in today's business world. I believe it was that the Accounting program and the Interior Decorating Program was dropped due to the ability to get students that fit HCC in their community of leaders.	Nov 18, 2012 9:52 PM
84	No	Nov 18, 2012 9:02 PM
85	HCC is more like a glorified High School. I wish it was a bit more challenging. I also wish that HCC practiced what it preaches. HCC makes us take a health class then offers nothing healthy in snack machines for those of us taking night classes. If cafeteria offers healthy food it doesn't do those of us takning night classes any good because it is closed. HCC teaches tolerance of diversity regarding religions and yet have graduation on the Sabbath so those of us Jews and other Sabbath keeping religions cannot take part in graduation. For we choose to honor God and the Sabbath. Then to top it off we are MADE to pay to receive our diploma and denied the medallion we earned. It really is a shame. I would suggest you review your policies on these matters. ECU has services on Friday morning and then on Saturday so students have a choice as to which service to attend. HCC is not so accomodating. Thank you for the chance to express myself on these matters.	Nov 18, 2012 4:00 PM
86	As long as the Instructors, Advisers, Students,and the whole Halifax Community College Staff work together for the success of the students and the college.It will be alright.	Nov 18, 2012 12:51 AM
87	i think that there should be more help for students who cant afford to pay for school and is not receiving pell grants and scholarships are not guaranteed. Especially if they are honor students.	Nov 17, 2012 11:37 PM

Q46. Do you have any comments about your experience(s) at HCC or suggestion for improving our services for students?

88	Not at this time thank you.	Nov 17, 2012 7:25 PM
89	i do not agree with taking away the pell grant form people who were less then a year away from graduating. I know of a few dozen people unable to finish there degree because of being so near the %150 and loosing pell.	Nov 17, 2012 1:17 PM
90	I am thankful to attend HCC. I can see myself making my dream come true ,with special thanks to my teachers and all the staff here. The only thing is that I'm hoping to transfer to Nash community College next year. There is really is no reason for complaints. I am grateful for the services that I have recieved.	Nov 16, 2012 10:59 PM
91	I feel like the Financial Aid office did not help me at all I took them all the forms that they asked me to bring and each time they asked me for something else. First they said bring your w2 information from the IRS and you should be able to get your financial aid , then they said bring your husbands w2 information and I did ,still no help. I don,t think it should matter who files as head of the household to determine whether you get help or not. I;m a tax paying citizen just like the rest of them. You give financial aid to students who come here just to get the money and never return again. They don,t want the education like me , but me you won;t help. I was a manger at Sears the company closed and I had to start all over again. Joblink helped me get started who knows what the next semester will bring .I may not be able to complete my dream. It hurt me to heard the students talk about what they did with their financial aid money. I couldn,t get any help. I put gas in my car every day to get here but they have money from financial aid for pleasure. SO UNFAIR!!!!!!!!!!!!!!	Nov 16, 2012 10:39 AM
92	my overall experience is well	Nov 16, 2012 8:46 AM
93	Class attendance when the student has all A's and emails everyday should not be required	Nov 16, 2012 6:29 AM
94	no	Nov 15, 2012 10:44 PM
95	Yes, there are some very serious issues and unconstitutional issues of equality that from time to time upset me about this college. I am not affraid to voice my thoughts, views, or issues of concern with absolutely no one, however I am not saying all of this to stir-up trouble, but one of these days I would like to present all of what I don't like about this college to higher authorities. This meeting and talk would only be done with much higher officials than whom are employed on campus at HCC, it would have to done with some of our highly elected state and federal officials. This ia all I have to say about it.	Nov 15, 2012 9:38 PM
96	The campus is in really good shape. The restrooms are clean, but need some updating. I'm satisfied with all my instructors. They always maintain a professional attitude and enjoy being a student here at HCC.	Nov 15, 2012 7:32 PM
97	There need to be some improvement in the cafeteria, like different variety of food and lower food prices, and keep food stock up.	Nov 15, 2012 7:07 PM

Q46. Do you have any comments about your experience(s) at HCC or suggestion for improving our services for students?

98	Great President, some staff members need to come down to earth a little and relate to the students	Nov 15, 2012 5:47 PM
99	No	Nov 15, 2012 4:27 PM
100	no	Nov 15, 2012 1:30 PM
101	Many activities and hours are not conducive for students that work; therefore, those activities/meetings can not be attended. Answers regarding race, income, etc. should not be required in order to complete a survey	Nov 15, 2012 12:49 PM
102	More talking friendly study areas near the library would be useful.	Nov 15, 2012 12:35 PM
103	no	Nov 15, 2012 10:29 AM
104	A job well done keep up the work and be willing to accept new ideas from all over.	Nov 15, 2012 10:06 AM
105	I enjoy coming here It's good for my mental health	Nov 15, 2012 9:09 AM
106	I have had a great experience at HCC and I have gotten my kids to enroll there to further their education.	Nov 15, 2012 1:49 AM
107	Overall, I am glad I am attending HCC.	Nov 14, 2012 9:45 PM
108	I think you should hire more teachers like Ms. Richardson. Her passion for teaching really helped me reach my goal, and am honored that she was my teacher.	Nov 14, 2012 9:09 PM
109	Some questions on the survey did not apply and there were no answer choice to support that. such as the questions were the answer choices are always, usually, seldom, and never.	Nov 14, 2012 8:05 PM
110	No	Nov 14, 2012 7:19 PM
111	No comments no more than I wish my advisor would be more available at the right times of need or have another advisor that can assist her in her time of need in a timely manner. other than that I am satisfied.	Nov 14, 2012 6:56 PM
112	N/A	Nov 14, 2012 5:46 PM
113	I am very happy to have found the P.R.I.D.E. Program. My self-esteem level has sky-rocketed since joining the P.R.I.D.E. Program.	Nov 14, 2012 5:07 PM
114	I don't feel like the services for students need improving. They are already doing a great job.	Nov 14, 2012 3:15 PM

Q46. Do you have any comments about your experience(s) at HCC or suggestion for improving our services for students?

115	No	Nov 14, 2012 1:59 PM
116	no	Nov 14, 2012 1:13 PM
117	1. More weight-conscious food choices from the vending machines and Clems. 2. Possibly station drink vending machines in other prominent places in addition to the student center. 3. Address the issues of using ear buds and headphones in computer labs and the library--some students have the music turned up much louder than it needs to be-- it is, and can be, very distracting and even annoying. 4. I'm in favor of a dress code that requires students to keep their undergarments covered (male and female) and tops on females to reveal a lot less cleavage. This is a learning institution--not a place to "hook up" with someone.	Nov 14, 2012 1:13 PM
118	I would like to see the library computer lab more quiet and temperature settings at a comfortable level for the weather outside. I have been in freezing temperatures in that computer lab due to one of the workers having heat flashes. The thermostat should be set a comfortable temp according to the weather out. The ordor in there is horrible and it is said to be a computer study lab but it is really not a setting for studying and completing assignments. Excessive talking and headphones playing loud music, along with body odors. Not a good environment for studying and doing assignments.	Nov 14, 2012 1:11 PM
119	The online classes are great but some classes such as accounting should not be online. They should be in a classroom setting only due to these classes aew too indepth to really learn anything by reading and then trying to do the assignments that are posted online. Also the online instructor for these courses does not answer emails in a timely manner if her answers them at all.	Nov 14, 2012 1:03 PM
120	none	Nov 14, 2012 12:19 PM
121	none	Nov 14, 2012 12:10 PM
122	Bonnie Benthall and the staff members of the Halifax Community College Foundation are wonderful to work with. I greatly appreciate Ms. Benthall's support and encouragement.	Nov 14, 2012 12:09 PM
123	I LOVE HCC.	Nov 14, 2012 11:55 AM
124	quit the favoritism toward blacks. i am tired of reverse discrimination from administration. president is the worst. please stop it. it is not becoming to the administration as a whole	Nov 14, 2012 11:39 AM